

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Friday, April 7, 2023 10:00 AM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Orion Trotter
Submission Time: Apr 7 2023 9:25AM
Email: pv2trotter@gmail.com
Telephone: 619-762-1754
Address: 18348 N Golden Ridge Way
Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "How can it be just that a French, Saudi-funded company buys our local utilities and then hikes rates 24%? Will our local commission do anything to protect Idahoans? Please, surprise us."

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From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Thursday, April 6, 2023 4:00 PM
To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>
Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Susanne Lomatch
Submission Time: Apr 6 2023 3:06PM
Email: susanne.lomatch@gmail.com
Telephone: 208-345-2857
Address: 1906 S. Kerr
Boise, ID 83705

Name of Utility Company: Veolia Water

Case ID: VEO-W-22-02

Comment: "I am a Veolia Water customer in Boise City at the listed address on this comment form. I want to urge the Idaho PUC to reject the 24% increase request from Veolia, which is egregiously high, far exceeding a reasonable increase even from current inflation rates. "

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From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Friday, April 7, 2023 1:00 PM

To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Donald Shaff

Submission Time: Apr 7 2023 12:59PM

Email: dvshaff25@outlook.com

Telephone: 208-890-5337

Address: 4552 N FOOTHILL DR

BOISE, ID 83703

Name of Utility Company: Veolia Water Idaho

Case ID: VEO-W-22-02

Comment: "Veolia did not merge with Suez until on or before April 12, 2022. During the explosive growth in the service area Suez expanded service and maintained/replaced broken water mains, not Veolia. Veolia is a multi-national corporation of 179,000 employees worldwide with power and weight to attract investors and maintain their rate of return without turning to Veolia rate payers in Idaho to pay and subsidize those the business functions and risks. The BUI Consultants grabbed the worst-case water demand period to give supposed credence citing its extensive water company experience to give its Veolia customer the illusion its requested rate increase was justified. The truth is the water use coincided with an anomalous worst period of water use by Veolia customers caused by what the Weather Service referred as a record-breaking Heat Dome of over 100 days. No mention was made of the moderate drought Southwest Idaho experienced during the 2021 study year of the explosive population growth in Boise, Meridian, and Eagle. The Commissioners should give very little credence to the data and conclusion of the BUI report. Southwest Idaho and particularly the Boise River Basin in the 2022-2023 water year, the water supply is just about to conclude a record setting snow days and near record snowpack. Veolia, at least, at its Mardsen plant will withdraw water for its customers from natural flow water rights long into the summer of 2023. Supply will be sufficient, and demand will be much lower in 2023 with a protracted cool, record-setting, and wet spring. Referring to Adjustment No. 6 Calculation of Depreciation Expense December 31, 2022, I conclude Veolia has an outdated business model to have equipment and personal the company expenses to expand water lines and install meters in new developments. This activity means rate payers are paying for growth of new customers in the Veolia service area. I have no problem with Veolia holding equipment and employees responding immediately to broken water mains returning service to homes and businesses as quickly as possible. However, for Veolia to use the same equipment and employees to extend water lines and install meters to new developments is unfairly burdening existing rate payers for growth. Idle equipment used only for emergencies would depreciate at a much lower rate and require less frequent replacement. I implore the PUC to Order Veolia to have new developments install new lines and meters with Veolia sending inspecting staff to ensure water lines and meters are installed to Veolia standards. Veolia could institute new development owners or contractors for water service to sign contracts ensuring all parties are bound to this arrangement. In summary, the rate case request of Veolia should be denied and replaced with a much lower overall rate of 12 per cent or less staged over no less than five years. Lastly, the meter size rate already exorbitant compared to other utilities serving rate payers within Veolia's service area should be lowered not raised or at a minimum remain the same."

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